



Driving DuPage Forward

Access to Health Services Action Plan – Year Two Progress Report

Goal 1: Comprehensive Enrollment in Available Benefits and Services

All members of the target population eligible for health insurance coverage, coordinated health access and other resources are properly and promptly enrolled in the appropriate program. Barriers to enrollment are thoroughly evaluated, and DuPage County partners develop effective strategies connecting individuals and families to programs for which they qualify.

Outcome Objective 1: By December 31, 2018, increase the percentage of DuPage County residents that have any type of health coverage using the following metrics: Enrollment in Access DuPage will exceed 6,500 members annually by 2018 (versus current 5,000 members) Enrollment in Silver Access ACA Premium Assistance will exceed 750 members annually by 2018 (new program in 2016) Fewer than 2 percent of DuPage County children will be uninsured by 2018 (versus current 3.4%)				
	Baseline	Current	Target	Status Updates
Impact Objective 1.1: By December 31, 2017, the DuPage Health Coalition will implement, or support implementation by a community partner, two or more new county-wide programs to increase comprehensive enrollment in benefits by DuPage County residents.	0	4 new county-wide programs	2 new county-wide programs	<p>Silver Access, which provides qualifying residents with help paying their health insurance premium, allowing them to afford a Silver plan in the health insurance marketplace, was implemented in 2016. The program enrolled 171 members in 2016, and 480 members in 2017.</p> <p>Illinois SOAR Program launched in 2016 to assist eligible residents at-risk or currently experiencing homelessness to access the Social Security Disability Benefits entitled to them. SOAR Providers have been trained in multiple agencies in DuPage County. The DuPage Federation hosts the Illinois SOAR Team.</p> <p>Dispensary of Hope, a free pharmacy program offering more than 200 medications to qualifying individuals, launched in November 2017.</p>

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				<p><u>Supportive Services for Criminal Justice Involved Populations</u> launched in 2016 and merged efforts with the Behavioral Health Collaborative in 2017. This included a Sequential Intercept Mapping workshop held in July 2017 to examine opportunities to divert individuals with mental health issues to treatment at different intercepts in the criminal justice system.</p>
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Goal 2: Timely Access to Essential Health Services

Every individual within the target population has access to each of the following healthcare services, as needed:

- Primary Care First
- Maternal/Child and Women's Health Services
- Medical specialists
- Oral health services
- Hospital services
- Preventative and wellness services and chronic disease management
- Behavioral health treatment
- Effective care coordination
- Prescription drugs

Outcome Objective 2a: By December 31, 2018, increase the estimated percentage of DuPage County adults who report a usual person as a health care provider from 85.0 percent (2014) to 89.25 percent (a 5 percent increase).				
Outcome Objective 2b: By December 31, 2018, decrease the number of DuPage County adults who reported that they needed to see a doctor but could not due to cost from 9.3 percent (2014) to 8.3 percent.				
	Baseline	Current	Target	Status Updates
Impact Objective 2.1: By December 31, 2017, the DuPage Health Coalition will implement or support at least two new primary care focused initiatives.	0	2 new primary care focused initiatives	2 new primary care focused initiatives	<p><u>Care Coordination for Silver Access Enrollees</u> has been implemented in partnership with Young Invincibles and Hope's Front Door, pairing financial literacy and health literacy education. In 2017, 100% of new Access DuPage enrollees were participated in educational sessions.</p> <p>Strides have been made to integrate data collection and communication between providers. Access DuPage has partnered with Access Community Health Network for</p>

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				shared access to an EMR. In addition, hospitals are participating in planning conversations to implement a web-based platform for alerts related to Access DuPage patients, which will help achieve high intensity patient navigation.
Impact Objective 2.2: By December 31, 2017, the DuPage Health Coalition will implement or support at least one new initiative to support increasing access to specialty care in DuPage County.	0	2 new specialty care focused initiatives	1 new specialty care focused initiative	VNA added <u>psychiatric services and counseling services</u> at its FQHC locations in DuPage County in 2016. DuPage Health Coalition is working with <u>Giving DuPage</u> to set a goal of growing specialty care provider volunteerism. Access DuPage has experienced a net growth in successfully completed referrals year over year during the three year period, with more than 2000 completed referrals in 2017 and more than 2500 completed referral in DHC FY18 (July-June).

Goal 3: Social Determinants of Health

DuPage County will grow our capacity to effectively track and manage the Social Determinants of Health.

Key Actions				
Grow capacity to effectively track and manage the Social Determinants of Health	-	-	-	<p>In 2016, Impact DuPage launched the Social Determinants Dashboard on the Impact DuPage website.</p> <p>The DuPage Federation prepares profiles on various social determinant topics in DuPage County. It released an updated Behavioral Health Community Profile and A Profile on Early Childhood – Baby Steps to a Brighter Future in DuPage County in 2016. In 2017, the DuPage Federation released The Hidden Face of Homelessness.</p>

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