

# 2019 Community Needs Assessment Update

DuPage County Community Services

July 2019

## Contents

Introduction .....	4
Community Profile.....	5
Community Services General Client Satisfaction Survey Results.....	7
Information & Referral Client Follow-Up Survey .....	8
Key Findings and Recommendations.....	9
Methodology.....	9
Domains .....	11
Employment.....	11
Key findings .....	11
Conditions (Quantitative Data) .....	11
Causes (Qualitative Data).....	14
Education .....	14
Key Findings .....	14
Conditions (Quantitative Data) .....	15
Causes (Qualitative Data).....	16
Nutrition.....	16
Key Findings .....	16
Conditions (Quantitative Data) .....	16
Causes (Qualitative Data).....	17
Housing .....	18
Key Findings .....	18
Conditions (Quantitative Data) .....	18
Causes (Qualitative Data).....	20
Health.....	21
Key Findings .....	21
Conditions (Quantitative Data) .....	21
Causes (Qualitative Data).....	22
Finances .....	23
Key Findings .....	23
Conditions (Quantitative Data) .....	23
Causes (Qualitative Data).....	24

---

Appendix A – Focus Group Questions 2019 .....	25
Demographics .....	27
Poverty .....	29
Poverty in Children Age 0-17 Years.....	33
Poverty in Children Age 0-4 Years.....	35
Poverty in Children Age 5-17 Years.....	37
Poverty in Seniors age 65 and Over .....	39

## Introduction

DuPage County Department of Community Services (Community Services) is a designated Community Action Agency that works to empower people with needs in DuPage County to become self-sufficient and lead enriched, productive lives. Community Services' goals include: keeping people safe in their homes, environments, and relationships; connecting those in need to the resources that support them; and providing support to help residents escape poverty, maintain independence, and achieve economic self-sufficiency.

Community Services offers assistance to residents through the following divisions: Intake and Referral, Family Center, Senior Services, Community Development, Housing Supports and Self-Sufficiency. Intake and Referral is the entryway into Community Services by providing centralized intake and assessment which helps to ensure residents' needs are addressed and triaged to the appropriate division or local partner organization. Community Services offers a myriad of programs including case management, housing and utility assistance, transportation assistance, financial assistance and information referral. Community Services also administrates the Community Services Block Grant (CSBG). A Community Needs Assessment informs the CSBG work plan and administration of CSBG funds. In 2018, Community Services partnered with Impact DuPage to conduct a robust assessment which included a community survey and collection of quantitative data. The assessment highlighted needs in the following areas: housing, employment, food and nutrition, and education, as well as financial needs (e.g. assistance paying bills), transportation, and health needs. These results were used to develop a Community Action Plan. The full results of the assessment are available in the 2018 Community Needs Assessment Report.

Recognizing that community needs are always evolving, this document is a supplement to the 2018 Community Needs Assessment, providing updated data where available. This update includes qualitative data from focus groups as well as updated quantitative data from the American Community Survey. A copy of the focus group questions can be found in Appendix A. Additionally, all updated quantitative data tables not included in the six domains can be found in Appendix B. The Community Service Block Grant Advisory Board is responsible for assessing the unmet social needs of DuPage County residents and designing and funding programs that address these needs. The table below portrays 2019 Community Service Block Grant Advisory Board.

## 2019 Community Service Block Grant Advisory Board

<b>Member Name</b>	<b>Represents</b>	<b>Sector</b>
Don Davia	Spectrios	Client
Laurel Bowen	Downers Grove Fish	Client
Millie Rodriguez	Naperville Township	Client
Kristen Sheffield (Alternate)	Parent's Alliance Employment Project	Private
Mary K. Howieson	Bridge Community Inc.	Private
Grant Eckhoff	DuPage County Board	Public
Roger Cave (Alternate)	Parent's Alliance Employment Project	Private
Robert Larson	DuPage County Board	Public
Sam Tornatore (Alternate)	DuPage County Board	Public
Kathleen McNamara	Carol Stream Police Department	Private
Jamie Pacis	Central DuPage Hospital	Private
Christina LePage	People's Resource Center	Client
Vanessa Roth	Outreach Community Ministries	Private
Nicole Cameron	Head Start	Client
Peter DiCianni	DuPage County Board	Public
Julie Renehan	DuPage County Board	Public
Dawn DeSart	DuPage County Board	Public

## Community Profile

DuPage County has a population of 931,826 persons. Twenty-three percent of DuPage County population is under the age of 18. Sixty-two percent of the population is age 18-64 and 15% of the population is age 65 and over. DuPage County consists of 52% females and 48% males. The majority of the population in DuPage County is White, with Asian being the next largest demographic. About 28% of persons in DuPage County are Hispanic or Latino. The tables below demonstrate basic demographic characteristics in DuPage County compared to state and national levels from the 2013-2017 American Community Survey Five Year Estimates.

Population change within DuPage County from 2000 to 2017 is shown below. During this time, population in DuPage County grew 3.06%, increasing from 904,161 persons in 2000 to 931,826 persons in 2017.

**Table 2. Population Change in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Population, 2017 ACS	931,826	12,854,526	321,004,407
Total Population, 2000 Census	904,161	12,419,293	281,421,906
Population Change from 2000 Census to 2017 ACS	27,665	435,233	39,582,501
Percent Change from 2000 Census to 2017 ACS	3.06%	3.50%	14.07%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

Age and gender demographics for DuPage County are shown below. Much of the population in DuPage County falls in the 18 to 64 age group. 48% of the population in DuPage County are males, while 52% are females.

**Table 3. Age and Gender Demographics in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Males</i>			
Age 0 – 4	28,139 (3.0%)	401,526 (3.1%)	10,151,822 (3.2%)
Age 5 – 17	82,494 (9.0%)	1,108,057 (8.6%)	27,458,617 (8.6%)
Age 18 – 64	289,696 (31.1%)	4,004,726 (31.2%)	99,353,006 (31.0%)
65 and Older	51,036 (5.5%)	715,388 (5.6%)	18,945,773 (6.0%)
<i>Females</i>			
Age 0 – 4	27,153 (3.0%)	384,034 (3.0%)	9,701,693 (3.0%)
Age 5 – 17	78,888 (8.5%)	1,065,380 (8.3%)	26,289,147 (8.2%)
Age 18 – 64	295,153 (31.7%)	4,042,871 (31.5%)	100,317,733 (31.3%)
65 and Older	73,305 (8.0%)	1,049,641 (8.2%)	26,677,081 (8.3%)

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

The table below shows basic race demographics in DuPage County compared to state and national levels. About 78% of the population is White, with the next largest demographic being Asian (11%).

**Table 4. Race Demographics in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
White	729,495 (78.3%)	9,236,701 (71.9%)	234,370,202 (73.0%)
Black or African American	43,525 (4.7%)	1,833,501 (14.3%)	40,610,815 (12.7%)
American Indian and Alaska Native	1,827 (<1.0%)	29,696 (<1.0%)	2,632,102 (<1.0%)
Asian	105,771 (11.4%)	671,811 (5.2%)	17,186,320 (5.4%)
Native Hawaiian and Other Pacific Islander	280 (<1.0%)	4,275 (<1.0%)	570,116 (<1.0%)
Mixed Race	24,205 (2.6%)	311,397 (2.4%)	10,081,044 (3.1%)

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

In 2017, the poverty rate in DuPage County was 6.9%, this is approximately half the rate of state and national levels (12.5% and 13.4% respectively). These trends are similar when you look at children age 0-17 in poverty. Unique to DuPage County is the high rate of Native Hawaiian and Pacific Islanders in poverty. Twenty-seven percent of Native Hawaiians or Other Pacific Islanders were in poverty (compared to only 12% throughout the state). Additionally, Blacks had a higher rate of poverty at 20.1%. This information can be found in table 45 in Appendix B.

DuPage County has a higher median annual household income (\$89,536) compared to state and national levels (\$63,044 and \$60,336 respectively). Additionally, DuPage County has an unemployment rate of 2.9%, which is lower than state and national rates (4.0% and 3.4% respectively). Between April 2018 and April 2019, the unemployment rate in DuPage County decreased by 0.1%, while nationally, it increased by 0.3%. Large employers in DuPage County include healthcare, manufacturing, professor/sciences/technology, and retail trade.

## Community Services General Client Satisfaction Survey Results

Community Services distributes a client satisfaction survey to clients regarding services they receive. The client satisfaction survey is offered year-round to all clients walking in, appointments, meetings, and classes. The survey is distributed on paper and results are analyzed at the end of the year. In 2018 there were 1,221 participants in the survey. So far in 2019, there have been 540 participants. Results of the 2018 survey are displayed in Table 5.

**Table 5. 2018 Community Services Client Satisfaction Survey Results**

	N (percent)			
	Yes	Neutral	No	N/A
I was helped in a timely manner	1130 (92.55)	43 (3.52)	43 (3.52)	5 (<1.00)
I was treated with respect	1197 (98.03)	17 (1.39)	2 (<1.00)	5 (<1.00)
The staff was friendly and helpful	1196 (97.95)	10 (<1.00)	3 (<1.00)	12 (<1.00)
I received the information and/or services I needed	1157 (94.67)	39 (3.19)	6 (<1.00)	19 (1.56)
I feel I will be able to use the information and/or services I was given	1148 (94.02)	47 (3.85)	3 (<1.00)	23 (1.88)
I was informed about other agency or community services	1069 (87.55)	48 (3.93)	50 (4.10)	54 (4.42)
I would recommend your agency to family and friends	1130 (92.55)	43 (3.52)	43 (3.52)	5 (<1.00)
The staff was knowledgeable	1179 (96.56)	18 (1.47)	3 (<1.00)	21 (1.72)
Overall, I am satisfied with my experience at DuPage County	1156 (94.68)	45 (3.69)	6 (<1.00)	14 (1.15)

Approximately 93% of clients reported being helped in a timely manner. Approximately 98% of clients reported being treated with respect and reported that the staff was friendly and helpful. About 95% of clients reported receiving information and/or services they needed, and 94% of clients reported that they would be able to use the information and/or services they were given in their appointment. Eighty-seven percent of clients felt that they were informed about other agencies or community services. Ninety-six percent of clients found the staff to be knowledgeable. Ninety-two percent of clients reported that they would recommend the agency to family and friends. About 95% of clients reported being satisfied with their experience at DuPage County.

## Information & Referral Client Follow-Up Survey

The Information and Referral Client Follow-Up Survey is a phone survey given by Community Services to clients of the call center every year. In 2018, the client follow-up survey had 487 respondents. When asked to rate their experience calling Community Services, 87% of respondents reported being either satisfied or very satisfied. When rating their visits to Community Services, 65% of respondents reported being satisfied or very satisfied by their visit (with almost 30% of respondents reporting N/A). Over 91% of respondents reported that the staff person who assisted them was knowledgeable and 81% of clients reported getting the information and services they needed. Almost 76% of participants reported that the information and referral services given to them will be useful. About 52% of



participants reported that they were not referred to other services or programs outside of the Client Services office. Of participants referred to other services, 73% found those services helpful. If participants did not find the outside services helpful, a majority reported that it was because they had not explored the other services yet. Additionally, participants reported that the outside services were not able to help them or that they did not qualify for their services.

When clients were asked what Community Services could do better to serve the community, respondents generally responded that their service was great and could not think of other things. A few respondents requested having the person on the phone know what clients should bring to their appointment. Other commented on long wait times, not being able to qualify for services, and not being aware of services that are offered.

Clients reported their main unmet need to be energy assistance (17%) and rental assistance (16%). The majority of respondents reported not having any unmet needs at the time of the survey (40%). Finally, about 84% of survey respondents reported that they were satisfied with their experience at DuPage County and would recommend the agency to family and friends.

## Key Findings and Recommendations

The 2018 Community Needs Assessment highlighted the unmet needs of housing, financial concerns, and transportation, as well as the challenges families with low incomes face finding full-time employment. Similarly, Impact DuPage's 2018 Community Assessment identified affordable housing one of three priority areas of focus for 2019-2021. Health Status Improvement (i.e. access to care and chronic disease) and Behavioral Health were also identified.

Focus groups conducted in 2019 provide additional context for community needs identified in the 2018 assessment. Participants described barriers to finding employment, including childcare and transportation challenges. They also described barriers to homeownership, including high costs, low credit, and lack of knowledge/resources.

## Methodology

For the qualitative data, feedback was gathered from low-income residents of all demographics on needs related to education, employment, housing, parenting, food, finances, transportation, health, and basic needs. Community Services staff partnered with local social service organizations to conduct focus groups. Fourteen focus groups were conducted with a total of 84 participants. The focus group sites are listed in Table 6.

**Table 6. 2019 Focus Group Sites**

<i>Site</i>	<i>Address</i>
Loaves and Fishes Community Services	1871 High Grove Lane Naperville, IL 60540
West Suburban Community Pantry	6809 Hobson Valley Drive, Unit 118 Woodridge, IL 60517
People's Resource Center Westmont	104 Chestnut Street Westmont, IL 60559
People's Resource Center Wheaton	201 South Naperville Road Wheaton, IL 60187
Metropolitan Family Services Head Start	222 East Willow Avenue Wheaton, IL 60187
Little City	1760 West Algonquin Road Palatine, IL 60007
Outreach Community Ministries Carol Stream	373 S Schmale Road Carol Stream, IL 60188
Outreach Community Ministries Warrenville	28W530 Batavia Road Warrenville, IL 60555
York Community Resource Center	1420 S Meyers Road Lombard, IL 60148
Department of Human Services	1717 Park Street Naperville, IL 60563
Little Friends- Spectrum Site	2302 Wisconsin Avenue Downers Grove, IL 60515
UCP Seguin CLIMB Program	17 East Park Boulevard Villa Park, IL 60181
360 Youth Services	1513 West Jefferson Ave, Apt 104 Naperville, IL 60540

Focus group responses were then organized by need and responses were recorded. Each response was read and main themes from each category of need were recorded. In addition to noting major themes, unique needs for certain populations of individuals were also noted in the analysis.

Qualitative data tables were downloaded from the Community Action Partnership website. Data tables were reformatted for easy reading and then checked for accuracy against 2017 US Census American Community Survey data available from American Fact Finder. Some data tables were checked through other sources such as US Department of Labor, US Department of Health and Human Services, and National Center for Education Statistics.

Quantitative data used in this report is all publicly available, primarily through American Fact Finder. Qualitative focus group results along with this final report will be disseminated on the DuPage County Community Services website (<https://www.dupageco.org/community/>), the Impact DuPage website (<https://www.impactdupage.org/>), and will be shared in the Impact DuPage e-newsletter, which has approximately 900 subscribers.

## Domains

### Employment

#### Key findings

Qualitative data revealed that low income residents in DuPage County have a barrier to employment when it comes to child care. Additionally, quantitative and qualitative data showed that bus systems and public transportation were not utilized as much as state and national levels due to unreliability. Although DuPage County has a lower unemployment rate compared to state and national levels, participants who were unemployed recommended classes to residents regarding technology use, English classes, and more career fairs.

#### Conditions (Quantitative Data)

Below are quantitative data tables highlighting employment statistics in DuPage County compared to state and national levels when applicable. Table 7 highlights the labor force and unemployment rates in DuPage County compared to state and national levels. The unemployment rate in DuPage County is lower than state and national levels.

**Table 7. Labor Force, Employment, & Unemployment Data for DuPage County Compared to State, National Levels**

	DuPage County	Illinois	United States
Labor Force	509,469	6,479,752	163,172,637
Number Employed	494,801	6,220,318	157,701,914
Number Unemployed	14,668	259,434	5,470,723
Unemployment Rate	2.9%	4.0%	3.4%

Data Source: US Department of Labor, Bureau of Labor Statistics, 2019 April

Table 8 highlights how unemployment in DuPage County has increased by 0.1% from April 2018 to April 2019. Although this change is better than state levels, in the US, the unemployment rate decreased by 0.3%.

**Table 8. Unemployment Change in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>April 2018</i>			
Number Unemployed	14,240	245,015	6,016,833
Unemployment Rate	2.8%	3.8%	3.7%
<i>April 2019</i>			
Number Unemployed	14,668	259,434	5,470,723
Unemployment Rate	2.9%	4.0%	3.4%
Rate Change	-0.1%	-0.2%	0.3%

Data Source: US Department of Labor, Bureau of Labor Statistics, 2019 April

The median annual household income for DuPage County is significantly higher compared to state and national levels.

**Table 9. Median Annual Household Income for 2017 in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Estimated Population	916,032	12,549,360	317,788,440
Median Household Income	\$89,536.00	\$63,044.00	\$60,336.00

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 10 shows commuter travel patterns in DuPage County. 77% of commuters travel by car alone, which is higher than both state and national rates. Additionally, DuPage County only shows 6.8% of commuters utilizing public transportation, which is lower than the state rate.

**Table 10. Commuter Travel Patterns in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Population of Workers 16 and Over	477,749	6,080,262	148,432,042
Percent Who Drive Alone	77.4%	73.3%	76.4%
Percent Who Carpool	7.1%	8.0%	9.2%
Percent Who Use Public Transportation	6.8%	9.4%	5.1%
Percent Who Bike or Walk	1.9%	3.6%	3.3%
Percent Who Use Taxi	<1.0%	1.1%	1.2%
Percent Who Work from Home	6.0%	4.5%	4.7%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 11 breaks down commuter travel patterns by ethnicity in DuPage County compared to state levels. The table below shows that Hispanic commuters traveled by car more, but also biked or walked more than White non-Hispanic commuters.

**Table 11. Commuter Travel Patterns by Ethnicity in DuPage County Compared to State Levels**

	DuPage County	Illinois
<i>White Non-Hispanic Commuters</i>		
Population of Workers 16 and Over	334,423	4,006,892
Percent Who Travel by Car	91.2%	83.1%
Percent Who Use Public Transportation	<1.0%	7.2%
Percent Who Bike or Walk	2.4%	4.5%
Percent Who Work from Home	5.8%	5.3%
<i>Hispanic Commuters</i>		
Population of Workers 16 and Over	63,296	966,386
Percent Who Travel by Car	94.7%	82.3%
Percent Who Use Public Transportation	<1.0%	10.2%
Percent Who Bike or Walk	2.7%	5.2%
Percent Who Work from Home	1.8%	2.2%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 12 shows that most commuters in DuPage County take 10-30 minutes to travel to work. The average commute time was very similar to state average, but a bit higher than national.

**Table 12. Travel Time for Workers in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Population of Workers 16 and Over	477,749	6,080,262	148,432,042
Travel Time Less Than 10 Minutes	9.9%	12.0%	12.7%
Travel Time 10 – 30 Minutes	45.3%	43.9%	49.8%
Travel Time 30-60 Minutes	32.6%	32.6%	28.6%
Travel Time Over 60 Minutes	12.2%	11.5%	8.9%
Average Commute Time in Minutes	27.5	27.4	25.1

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 13 shows how the unemployment rate has changed over 13 months. The table shows unemployment rate inconsistently increasing throughout the months.

**Table 13. Thirteen Month Unemployment Rate in DuPage County Compared to State Level**

	DuPage County	Illinois
April 2018	2.8%	3.8%
May 2018	2.6%	3.7%
June 2018	3.6%	4.7%
July 2018	3.3%	4.5%
August 2018	3.1%	4.3%
September 2018	2.8%	3.9%
October 2018	3.0%	4.1%
November 2018	2.7%	4.0%
December 2018	2.8%	4.4%
January 2019	3.6%	5.2%
February 2019	3.2%	5.2%
March 2019	2.8%	4.5%
April 2019	2.9%	4.0%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 14 shows the unemployment rate over the last 5 years. Rates can be seen decreasing significantly since 2015 across DuPage County, Illinois, and the United States.

**Table 14. Five Year Unemployment Rate in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
April 2015	7.1%	8.6%	7.2%
April 2016	5.6%	6.9%	5.9%
April 2017	4.5%	5.5%	5.1%
April 2018	4.8%	5.8%	4.7%
April 2019	3.6%	4.5%	4.2%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

### Causes (Qualitative Data)

The key findings from the qualitative focus group interviews regarding employment and transportation to and from employment are described below:

Barriers to maintaining a job were transportation, physical/mental health conditions, and childcare. Focus groups composed of seniors spoke of ageism and being confused with technology. LGBTQIA participants said that it was hard to find a job that met all their needs and that fostered a positive environment. Participants recommended classes be made available to the community regarding English, technology, and career fairs. Most respondents knew where to find resources and did not have issues regarding employment. Participants mostly felt they had secure transportation that met their needs. Many people spoke on trouble getting their cars fixed, but had alternate forms of transportation from ride shares, public transportation, family, walking, etc. People tried not to use the bus system because they found it to be unreliable, late, and minimal bus routes. People often listed the bus being late as a main reason they were late to work.

### Education

#### Key Findings

DuPage County has a higher percentage of persons with a bachelor's degree and a higher percentage of persons with a graduate or professional degree compared to state and national levels. Additionally, DuPage County has a lower rate of persons without a high school diploma or only a high school diploma compared to state and national levels. This implies that persons living in DuPage County are highly educated. Low Income residents listed child care and finances as barriers to not continuing their education or professional development. However, participants did feel they had sufficient knowledge and resources if they decided to continue their education.

### Conditions (Quantitative Data)

Below are quantitative data tables highlighting educational attainment and literacy statistics in DuPage County compared to state and national levels. Table 15 shows educational attainment in DuPage County compared to state and national levels. Residents in DuPage County have a higher educational attainment level compared to state and national levels.

**Table 15. Educational Attainment in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
No High School Diploma	7.6%	11.4%	12.7%
High School Diploma Only	18.5%	26.3%	27.3%
Some College	18.7%	20.9%	19.1%
Associates Degree	7.2%	7.9%	8.3%
Bachelor's degree	29.1%	20.5%	19.1%
Graduate or Professional Degree	19.0%	13.0%	11.8%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 16 highlights percent of residents in DuPage County who lack literacy skills. The percent of persons lacking literacy skills is over 50% lower than national levels.

**Table 16. Persons Lacking Literacy Skills in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Population Over 16 Years	698,431	9,507,861	219,016,209
Percent Lacking Literacy Skills	7.0%	13.0%	14.6%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 17 stratifies educational attainment by veteran status. More veterans in DuPage County have obtained a bachelor's degree or higher compared to veterans at the state and national level.

**Table 17. Educational Attainment by Veteran Status in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Veterans</i>			
No High School Diploma	5.1%	7.1%	6.6%
High School Diploma Only	22.9%	30.8%	28.5%
Some College	35.7%	36.9%	37.1%
Bachelor's Degree or Higher	36.4%	25.3%	27.9%
<i>Non-Veterans</i>			
No High School Diploma	7.8%	11.8%	13.3%
High School Diploma Only	18.3%	26.0%	27.3%
Some College	25.3%	28.2%	28.2%
Bachelor's Degree or Higher	48.7%	34.1%	31.2%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

### Causes (Qualitative Data)

The main themes from the qualitative focus group interviews regarding education and professional development are described below:

Focus groups either felt they had sufficient education and training for their jobs or were interested in pursuing classes and apprenticeships in their area of interest. Participants felt they had the resources to continue education or work training. Barriers to professional development included lack of daycare, limited funding, and difficulty finding appropriate work clothes. One group stated that they did not have the means to take classes or work trainings because their main priority was household funding and expenses. Most groups knew the resources to access funding for education.

### Nutrition

#### Key Findings

Participants in the focus groups mainly reported that healthy food is too expensive. Focus groups reported wanting to make healthy food, but don't know how to properly prepare it. Quantitative data shows that percentage of families on SNAP was lower than state and national percentages. However, the percentage of children eligible for free lunch has increased inconsistently since 2010 in DuPage County—even though this percentage is significantly smaller than state and national levels.

### Conditions (Quantitative Data)

Below are quantitative data tables highlighting SNAP and free/reduced lunch program statistics in DuPage County compared to state and national levels.

Table 18 shows the percent in DuPage County eligible for free/reduced lunch programs is significantly lower compared to state and national levels.

**Table 18. Free and Reduced Lunch Program Eligibility in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Number of Students	147,626	2,009,567	50,737,716
Number of Free/Reduced Lunch Eligible	43,737	1,008,830	24,970,187
Percent of Free/Reduced Lunch Eligible	29.6%	50.2%	49.2%

Data Source: National Center for Education Statistics, NCES – Common Core Data. 2016 - 2017

Table 19 shows the percentage of children eligible for free/reduced lunch per school year in DuPage County compared to state and national levels. The percent eligible has increased inconsistently since 2010 but remains significantly smaller than state and national levels.



**Table 19. Children Eligible for Free Lunch by Year in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
2010-2011	22.5%	46.7%	48.2%
2012-2013	29.2%	50.6%	51.3%
2014-2015	28.9%	51.4%	51.9%
2015-2016	32.9%	54.1%	51.8%
2016-2017	27.4%	49.9%	52.3%
2017-2018	29.6%	50.2%	48.9%

Data Source: National Center for Education Statistics, NCEs – Common Core Data. 2016 - 2017

**Table 20. Households Receiving SNAP in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Receiving SNAP</i>			
Household Total	20,188	638,654	15,029,498
Household Percent	5.9%	13.3%	12.7%
Households Income Below Poverty	7,020	306,504	7,420,946
Households Income Above Poverty	13,168	332,150	7,608,552
<i>Not Receiving SNAP</i>			
Household Total	320,481	4,179,798	103,796,423
Household Percent	94.1%	86.7%	87.3%
Households Income Below Poverty	16,520	321,648	8,969,163
Households Income Above Poverty	303,961	3,858,150	94,827,260

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

### Causes (Qualitative Data)

The main themes from the qualitative focus group interviews regarding food and nutrition are described below:

Most participants in the focus groups knew where to find healthy foods if needed. The biggest barrier, however, was lack of transportation and healthy food being too expensive. Focus group participants spoke of lack of education in nutrition and utilizing food pantries. Participants also spoke of how food donated at food pantries is not necessarily healthy and is sometimes expired. Participants largely said they were able to prepare healthy foods, but time was an issue. Additionally, many participants stated they could prepare healthy food if they had help on how to do so. Each focus group said they had access to food pantries. Some groups commented on how they do not utilize food pantries due to poor food choices, feeling rushed at the location, inconvenient hours, or they simply do not need them.

## Housing

### Key Findings

Cost of living in DuPage County is relatively high. This makes it challenging for low-income families to maintain or renovate their homes. It also makes it difficult for low-income families to move into a housing space big enough to meet their needs. Those who did not own a home had the goal to own a home in the near future. Homes in DuPage County have a median age of 40 years old. Additionally, eviction rates are 1.6% in DuPage County with rates decreasing since 2007.

### Conditions (Quantitative Data)

Below are quantitative data tables highlighting housing statistics in DuPage County compared to state and national levels. Table 21 shows the median age of homes in DuPage County compared to state and national median ages. The median age in DuPage County is 40, which is the same as the national median and 9 years younger than the state median.

**Table 21. Housing Age in 2017 for DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Housing Units	358,421	5,334,847	135,393,564
Median Year Houses Were Built	1977	1968	1977
Median Age of Houses	40	49	40

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 22 shows the frequency and percent of homes owned by homeowners in 2000 and 2017. The percent of owner-occupied homes decreased in DuPage County since 2000 to 69.7%, but remains higher than state and national percentages.

**Table 22. Homeowners in 2000 Compared to 2017 in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Owner Occupied Homes 2000	248,762	3,088,884	69,815,753
Owner Occupied Homes 2000	76.4%	67.3%	66.2%
Owner Occupied Homes 2017	249,800	3,185,142	75,833,135
Owner Occupied Homes 2017	69.7%	59.7%	56.0%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 23 shows residential and business vacancy rates in DuPage County compared to state and national rates. DuPage County has a lower residential vacancy rate compared to state and national rates. However, the business vacancy rate in DuPage County is higher than the national rate by almost 2%.

**Table 23. Residential and Business Vacancy Rates in in DuPage County Compared to State, National Levels**

	DuPage County	Illinois	United States
<i>Residential</i>			
Total Residential Addresses	168,495	2,928,567	72,838,881
Vacant Residential Addresses	2,360	92,865	1,859,314
Residential Vacancy Rate	1.4%	3.2%	2.6%
<i>Business</i>			
Total Business Addresses	19,620	275,056	6,777,910
Vacant Business Addresses	2,088	33,080	614,541
Businesses Vacancy Rate	10.6%	12.0%	9.1%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 24 shows the number of housing units in DuPage County without plumbing in 2000 compared to 2017. In both 2000 and 2017, DuPage County had less than 1% of housing units without plumbing—which is the same for state and national housing units.

**Table 24. Housing Units Without Plumbing in 2000 Compared to 2017 in DuPage County Compared to State, National Levels**

	DuPage County	Illinois	United States
<i>2000</i>			
Occupied Housing Units	325,601	4,591,779	106,741,426
Number of Housing Units Without Plumbing	968	23,959	736,626
Percent of Housing Units Without Plumbing	<1.0%	<1.0%	<1.0%
<i>2017</i>			
Occupied Housing Units	340,669	4,818,452	118,815,922
Number of Housing Units Without Plumbing	823	13,555	460,775
Percent of Housing Units Without Plumbing	<1.0%	<1.0%	<1.0%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 25 shows eviction and eviction filings in DuPage County compared to state and national levels. DuPage County and Illinois both had eviction rates of 1.6%, which is lower than the national rate of 2.3%.

**Table 25. Evictions and Eviction Filings in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Renter Occupied Households	93,078	1,671,051	38,372,860
Eviction Filings	3,040	56,948	2,350,042
Evictions	1,509	26,453	898,479
Eviction Filing Rate	3.3%	3.4%	6.1%
Eviction Rate	1.6%	1.6%	2.3%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 26 shows eviction filing rates from 2007 to 2016 in DuPage County compared to state and national levels. Eviction filing rates in DuPage County are lower compared to state and national rates. Additionally, these rates in DuPage have been decreasing since 2007.

**Table 26. Eviction Filing Rate for 2007-2016 in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
2007	5.6%	4.0%	6.3%
2008	5.3%	4.3%	6.4%
2009	5.4%	4.4%	6.4%
2010	5.0%	4.3%	7.0%
2011	5.1%	4.4%	7.2%
2012	4.6%	4.2%	7.0%
2013	4.2%	4.1%	6.7%
2014	4.1%	3.8%	6.6%
2015	3.6%	3.7%	6.2%
2016	3.3%	3.4%	6.1%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

### Causes (Qualitative Data)

Focus groups stated that their current housing needs were met—whether that’s in a house provided by a service or an apartment they lease on their own. Overall comments were that remodeling was needed and that their housing space was too small for growing families, but it is too expensive to move to a bigger place. Barriers to accessing housing and shelters largely revolved around cost and cost of living in DuPage County. Overall, all focus groups could afford their utilities, or the utilities were covered in the cost of the group shelter provided. Everyone also had internet access. Complaints largely came from high electric bills in the winter. All focus groups expressed homeownership as a goal, but deemed it unattainable due to high costs, low credit, or lack of knowledge/resources.

## Health

### Key Findings

Although almost 95% of people in DuPage County are insured, that leaves over 50,000 residents without health insurance. There are 153,902 residents who receive Medicare in DuPage County with 237 Medicare and Medicaid providers. Those who did not have insurance stated that they did not know the resources to obtain insurance. Focus groups brought attention to the lack of specialists in DuPage County. Furthermore, many of the focus group participants found these specialists inaccessible due to far commutes and long wait times for an appointment. LGBTQIA persons found it difficult to receive mental health care.

### Conditions (Quantitative Data)

Below are data tables showing health statistics in DuPage County compared to state and national levels.

Table 27 shows the Federally Qualified Health Centers in DuPage County.

**Table 27. Federally Qualified Health Centers in DuPage County**

County	Provider Number	FQHC Name	Address	City	Phone
DuPage	PN: 141015	West Chicago Family Health Center	245 W. Roosevelt Rd	West Chicago	630-293-4124
DuPage	PN: 141045	Access Addison Health Center	1111 W Lake Street	Addison	630-628-1811
DuPage	PN: 141188	VNA Health Care	350 S Schmale Rd, Suite 150	Carol Stream	630-892-4355
DuPage	PN: 141191	VNA Healthcare at DuPage County Health Department	111 N. County Farm Rd	Wheaton	630-978-2532
DuPage	PN: 781811	Hamdard – Addison	228 E. Lake St	Addison	630-835-1430
DuPage	PN: 141971	Martin R Russo Family Health Center	245 S Gary Ave	Bloomingtondale	630-893-5230

Table 28 shows Medicare and Medicaid providers in DuPage County compared to State and National levels. There is a total of 237 providers in DuPage County who accept Medicare and Medicaid.

**Table 28. Medicare and Medicaid Providers in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Institutional Providers	237	3,148	74,192
Hospitals	9	243	7,120
Nursing Facilities	38	731	15,581
Federally Qualified Health Centers	12	381	8,789
Rural Health Clinics	0	235	4,386
Community Mental Health Centers	0	2	144

Data Source: US Department of Health and Human Services, Center for Medicare and Medicaid Services, Provider of Services File. December 2018.

Table 29 breaks down persons receiving Medicare by persons over 65 or disabled persons.

**Table 29. Persons Receiving Medicare in DuPage County Compared to State and National Levels**

	DuPage County	Illinois
Persons Over 65 Receiving Medicare	141,523	3,813,683
Disabled Persons Receiving Medicare	12,379	571,091
Total Persons Receiving Medicare	153,902	4,384,773

Data Source: Centers for Medicare and Medicaid Services. 2013 – 2017

Table 30 shows the uninsured population in DuPage County compared to state and national level. DuPage County has a lower percentage of persons uninsured compared to both state and national levels.

**Table 30. Uninsured Populations in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Insurance Population	931,826	12,854,526	317,787,650
Number Insured	734,704	9,783,739	27,237,587
Number Uninsured	50,216	837,890	27,237,587
Percent Uninsured	5.4%	6.5%	8.6%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

### Causes (Qualitative Data)

The main themes from the qualitative focus group interviews regarding healthcare are described below:

Focus groups felt that there usually were enough resources in the community to address health needs when it came to primary care and hospitals. Many participants commented on lack of specialists in the area and the incredibly long wait times for specialty appointments. Other complaints focused on limited providers that accept Medicaid patients. Most respondents' families had insurance. Those who did not know resources for accessing insurance. When respondents were asked about specialized health services, many of the answers focused on it being inaccessible due to far commute, long waits,

and lack of providers. One group mentioned how difficult getting mental health care was for LGBTQIA persons.

## Finances

### Key Findings

DuPage County is considered one of the wealthiest counties in the nation. Additionally, it has a median household income well above state and national levels--\$89,536 in DuPage compared to \$63,044 and \$60,336 for state and national, respectively. Following this pattern, the per capita income in DuPage County is about \$10,000 higher than state and national per capita income. Participants in the focus group largely did not speak of financial needs but did mention that low-income residents are so used to being in “survival mode” that they are experts in stretching a dollar to its maximum use. Additionally, financial issues were reported as the main stressor with housing costs, childcare costs, and cost of healthcare.

### Conditions (Quantitative Data)

Below are quantitative data tables highlighting financial data in DuPage County compared to state and national levels. Table 31 shows per capita income levels in DuPage County compared to state and national levels. DuPage has a per capita income around \$10,000 higher than state and national per capita incomes.

**Table 31. Income Levels in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Median Household Income	\$84,442.00	\$61,229.00	\$57,652.00
Per Capita Income	\$42,050.00	\$32,924.00	\$31,177.00

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 32 shows median household income for DuPage County compared to state and national income. DuPage county has a significantly higher median household income, almost \$30,000 higher than state and national levels.

**Table 32. Household Income for 2017 in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Estimated Population	916,032	12,549,360	317,788,440
Median Household Income	\$89,536.00	\$63,044.00	\$60,336.00

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

### Causes (Qualitative Data)

The main themes from the qualitative focus group interviews regarding finances are described below:

Many focus groups did not answer financial questions. For those that did, answers varied widely. Some groups had no financial or legal issues, while other groups are so used to being in “survival mode” that they know how to stretch their money out as far as they can. Those with financial troubles stated that their main stressors were housing costs, including budgeting for home ownership, child care, and the cost of higher education.



## Appendix A – Focus Group Questions 2019

### Basic Needs:

1. What do you consider a basic need?
2. Do you have any concerns about obtaining basic needs? If so, what are they?
3. What are some of your unmet basic needs (if any)? Why have these not been met?

### Food & Nutrition:

1. Do you have access to affordable and healthy food options?
2. Can you prepare healthy foods?
3. Are there accessible food pantries in your area?

### Housing:

1. Does your current housing situation meet your family's needs?
2. What are the barriers to accessing housing or shelter?
3. Can you afford your utilities? Do you have internet access?
4. Are you interested in home ownership? Do you know the how to purchase a home or where to go for homebuyer education?

### Health:

1. Are there enough resources in your community to address your health needs? If not, what would you like to see?
2. What are some of the barriers to seeking health care when needed?
3. Do you and your family members have health insurance? If not, what are some of the barriers to obtaining health insurance for yourself or your family?
4. Are you aware of any specialized health services in your community (HIV, LGBT, mental/behavioral, etc.)? Are you able to access them?

### Education:

1. Do you feel as though you have enough education or training for the job you want?
2. Do you have the resources you need to go to school or work training?
3. Are there enough financial resources available for you to go to school or work training?

### Employment:

1. What are the barriers when it comes to keeping your job?
2. Are there enough quality jobs to meet the needs of your household?
3. Do you feel as though you are prepared for finding a job?

### Transportation:

1. Does your current transportation method meet your needs?
2. Do you have access to quality and affordable transportation?
3. If you use public transportation, how do you think public transportation can be improved?

### Financial & Legal Issues:

1. What are your biggest financial concerns?
2. Describe your level of comfort regarding managing your money.
3. If you have financial or legal issues, are you having any problems getting assistance?

Child Care & Development

1. What are some of the barriers to finding child care?
2. Are there enough child care facilities that cater to your needs and hours?
3. Do you feel as though there are enough supportive child care programs in your community? If not, what are some programs that would be helpful?

Parenting & Family Support:

1. Do you have family members (not including children) that depend on you? If so, do have enough resources to support them?
2. What are some things the community can do to support your family?
3. Describe some of the major stressors within your family.

Community

1. Is your neighborhood well-maintained and safe?
2. Are agencies and public facilities (parks, libraries, etc.) accessible in your community?
3. What are the unmet needs in your neighborhood?

Veteran

1. What are your three most critical needs?
2. Did you have any difficulties adjusting to civilian life? What are they?
3. What would you like your community to know about veterans?

## Appendix B – Updated Quantitative Data Tables

Below are updated Quantitative Data Tables not included in the final report domains.

Table 33 stratifies age (18-64) demographics by sex in DuPage County compared to state and national frequencies. In DuPage County, the most populated age range in males and females is age 45-54.

### Demographics

**Table 33. Age and Gender Demographics for Adults in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Males</i>			
Age 18-24	42,121	627,160	15,968,535
Age 25-34	60,178	898,383	22,256,013
Age 35-44	59,593	829,174	20,243,714
Age 45-54	66,085	858,052	21,240,123
Age 55-64	61,719	791,957	19,644,621
<i>Females</i>			
Age 18-24	40,119	602,290	15,162,949
Age 25-34	58,203	883,717	21,788,160
Age 35-44	60,688	832,500	20,412,705
Age 45-54	70,298	880,962	21,851,020
Age 55-64	65,845	843,402	21,102,899

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 34 breaks up Hispanic/Latino populations living in DuPage County by age compared to state and national frequencies. DuPage County seems to have an older population of Hispanic residents, with the majority being 35-44. In Illinois and the United States, the majority of Hispanic residents are age 25-34.

**Table 34. Hispanic Ethnicity by Age**

	DuPage County	Illinois	United States
Age 0-4	12,066	191,083	5,134,740
Age 5-17	33,082	530,937	13,034,122
Age 18-24	14,799	253,345	6,665,654
Age 25-34	20,344	343,702	9,002,730
Age 35-44	20,548	331,649	8,160,321
Age 45-54	15,331	242,952	6,491,314
Age 55-64	8,531	151,632	6,491,314
Age 65 and Over	5,869	116,770	3,754,559

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 35 stratifies race demographics by sex. In DuPage County, there is a higher population of White and Black females than males. This is consistent through Illinois and United States.

**Table 35. Race Demographics by Gender in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Males</i>			
White	358,606	4,560,825	115,855,404
Black or African American	19,992	860,780	19,400,543
American Indian and Alaska Native	974	15,197	1,305,353
Asian	51,427	323,218	8,155,022
Native Hawaiian and Other Pacific Islander	154	2,219	283,824
Mixed Race	12,274	154,600	5,028,197
<i>Females</i>			
White	370,889	4,675,876	118,514,798
Black or African American	23,533	972,721	21,210,272
American Indian and Alaska Native	853	14,499	1,326,749
Asian	54,344	348,593	9,031,298
Native Hawaiian and Other Pacific Islander	126	2,056	286,292
Mixed Race	11,931	156,797	5,052,847

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

Table 36 stratifies ethnicity demographics by sex. DuPage County has a higher population of male Hispanic residents, while non-Hispanic residents are more female in DuPage County. This is consistent across Illinois and US trends as well.

**Table 36. Ethnicity Demographics by Gender**

	DuPage County	Illinois	United States
<i>Males</i>			
Hispanic/Latino	67,254	1,107,604	28,563,644
Percent Hispanic/Latino	14.7%	17.5%	18.1%
Non-Hispanic/Latino	390,073	5,204,996	129,455,109
Percent Non-Hispanic/Latino	85.29%	82.45%	81.92%
<i>Females</i>			
Hispanic/Latino	64,036	1,054,466	27,946,927
Percent Hispanic/Latino	13.5%	16.1%	17.2%
Non-Hispanic/Latino	410,463	5,487,460	135,038,727
Percent Non-Hispanic/Latino	86.5%	83.9%	82.9%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

Table 37 show gender demographics among veterans in DuPage County compared to state and national levels. Compared to state and national levels, DuPage County has a lower proportion of veterans male and female.

**Table 37. Gender Demographics Among Veterans in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Population of Veterans	34,864	614,725	18,939,219
Percent of Population over 18 That are Veterans	4.88%	6.22%	7.69%
<i>Males</i>			
Population of Veterans	33,074	572,866	17,351,288
Percent of Population over 18 That are Veterans	9.55%	11.96%	14.52%
<i>Females</i>			
Population of Veterans	1,790	41,859	1,587,931
Percent of Population over 18 That are Veterans	<1.0%	<0.1%	1.25%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

Table 38 shows age and gender demographics among veterans in DuPage County compared to state and national levels. The majority of the veterans living in DuPage County are age 65 and over for males. This is consistent across Illinois and US as well. For females, the majority of veterans are age 35-54.

**Table 38. Age and Gender Demographics Among Veterans in DuPage County Compared to State, National Levels**

	DuPage County	Illinois	United States
<i>Males</i>			
Age 18-34	1,789	40,394	1,339,788
Age 35-54	5,894	116,770	3,849,326
Age 55-64	4,985	96,770	3,178,575
Age 65 and Over	20,406	318,932	8,983,599
<i>Females</i>			
Age 18-34	349	7,726	300,568
Age 35-54	700	17,522	660,553
Age 55-64	273	8,195	338,939
Age 65 and Over	468	8,416	287,871

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

## Poverty

Table 39 shows poverty status by age category in DuPage County compared to state and national levels. The poverty rate in DuPage County is approximately half what it is in Illinois and in the US.

**Table 39. Poverty Status by Age Category in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Total</i>			
Frequency of Poverty	56,794	1,568,670	42,583,651
Poverty Rate	6.2%	12.5%	13.40%
<i>Age 0-17</i>			
Frequency of Poverty	16,067	485,816	13,353,202
Poverty Rate	7.6%	17.0%	18.4%
<i>Age 5-17</i>			
Frequency of Poverty	11,406	333,818	9,120,503
Poverty Rate	7.3%	16.0%	17.3%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 40 shows the poverty rate change from 2000 to 2017. In DuPage County, the poverty rate went up 2.4% from 2000 to 2017. This is a higher increase than the US rate change (an increase of 2.1%). However, DuPage's poverty rate remained over half of the US poverty rate.

**Table 40. Poverty Rate Change in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>2000</i>			
Frequency of Poverty	34,241	1,227,886	31,581,086
Poverty Rate	3.8%	10.0%	11.3%
<i>2017</i>			
Frequency of Poverty	56,794	1,568,670	42,583,651
Poverty Rate	6.2%	12.5%	13.4%
<i>Change in Rate from 2000 to 2017</i>			
Poverty Rate Percent Change	2.4%	2.5%	2.1%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 41 shows the households in poverty across DuPage County, Illinois, and the United States. The percent of households in poverty is only 6.9% in DuPage County, while in Illinois and United States, the percent of households in poverty is over 13%.

**Table 41. Households in Poverty in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Number of Households	340,669	4,818,452	118,825,921
Total Number of Households in Poverty	23,540	628,152	16,390,109
Percent of Households in Poverty	6.9%	13.0%	13.8%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

Table 42 shows the overall poverty rate in DuPage County compared to state and national rates. The poverty rate in DuPage County is significantly lower than state and national rates at 6.8%.

**Table 42. Poverty Rate in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Population	918,902	12,551,822	313,048,563
Total Population in Poverty	62,247	1,698,613	45,650,345
Percent of Population in Poverty	6.8%	13.5%	14.6%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

Table 43 shows the population in poverty by gender. Across DuPage County, Illinois, and the United States, females have a higher percentage in poverty compared to males.

**Table 43. Population in Poverty by Gender in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Males</i>			
Population in Poverty	27,077	751,968	20,408,626
Percent of Population in Poverty	5.9%	12.3%	13.3%
<i>Females</i>			
Population in Poverty	35,170	946,645	25,241,719
Percent of Population in Poverty	7.5%	14.8%	15.8%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

Table 44 stratifies poverty by ethnicity. Across all geographic areas, Hispanics have a higher percentage of persons living in poverty compared to non-Hispanics

**Table 44. Population in Poverty by Ethnicity in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Hispanic/Latino</i>			
Population in Poverty	15,832	388,434	12,269,452
Percent of Population in Poverty	12.2%	18.3%	22.1%
<i>Non-Hispanic/Latino</i>			
Population in Poverty	46,415	1,310,179	33,380,893
Percent of Population in Poverty	5.9%	12.6%	12.9%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

Table 45 stratifies poverty by race. Blacks and American Indians/Alaskan Natives have the highest percentages of poverty across all geographic locations. In DuPage County and Illinois, blacks have the highest percentages of poverty; however nationally, American Indians and Alaskan Natives have the highest percentages of poverty.

**Table 45. Population in Poverty by Race in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>White</i>			
Population in Poverty	38,879	912,284	27,607,156
Percent in Poverty	5.4%	10.1%	12.1%
<i>Black/African American</i>			
Population in Poverty	8,589	502,014	9,807,009
Percent in Poverty	20.1%	28.6%	25.2%
<i>American Indian/Alaskan</i>			
Population in Poverty	259	5,736	681,207
Percent in Poverty	14.3%	19.8%	26.8%
<i>Asian</i>			
Population in Poverty	7,631	75,018	2,011,217
Percent in Poverty	7.3%	11.4%	11.9%
<i>Native Hawaiian and Other Pacific Islander</i>			
Population in Poverty	76	501	104,944
Percent in Poverty	27.2%	12.3%	19.0%
<i>Mixed Race</i>			
Population in Poverty	2,378	53,355	1,800,422
Percent in Poverty	10.1%	17.6%	18.4%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimates

Table 46 stratifies poverty by family type. Overall in DuPage County, 4.8% of families live in poverty. Those who have a family type of married couple have the highest rate of poverty, with female householder following close behind. These trends are not the same across Illinois and United States.

**Table 46. Population in Poverty by Family Type in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Total Families in Poverty</i>			
Population in Poverty	11,486	305,588	8,253,388
Percent in Poverty	4.8%	9.8%	10.5%
<i>Families in Poverty Married Couple</i>			
Population in Poverty	5,331	103,732	3,023,580
Percent in Poverty	46.4%	33.9%	36.6%
<i>Families in Poverty Male Householder</i>			
Population in Poverty	922	32,256	880,989
Percent in Poverty	8.0%	10.6%	10.7%
<i>Families in Poverty Female Householder</i>			
Population in Poverty	5,233	169,600	4,348,819
Percent in Poverty	45.6%	55.5%	52.7%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 47 shows the poverty rate change for children age 0-17. From 2000 to 2017, the poverty rate for children age 0-17 in DuPage County increased by 3%. This is higher than the rate changes nationally and state wide.



**Table 47. Poverty Rate Change for Children Age 0-17 in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Age 0-17, 2000</i>			
Frequency of Poverty	11,190	933,000	34,757,074
Poverty Rate	4.6%	14.6%	16.2%
<i>Age 0-17, 2017</i>			
Frequency of Poverty	16,067	971,634	40,054,223
Poverty Rate	7.6%	17.0%	18.4%
<i>Change in Rate for Age 0-17 from 2000 to 2017</i>			
Poverty Rate Percent Change	3.0%	2.4%	2.2%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

**\*\*Poverty Rate Change for ages 0-4 was not available for DuPage County. Only state and national numbers available\*\***

Table 48 shows poverty rate change for children age 5-17. From 2000 to 2017, the poverty rate for children age 5-17 increased in DuPage County by 3.2%. This is higher than the rate changes both nationally and state wide.

**Table 48. Poverty Rate Change for Children age 5-17 in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Age 5-17, 2000</i>			
Frequency of Poverty	7,032	604,326	22,606,876
Poverty Rate	4.1%	13.2%	14.6%
<i>Age 5-17, 2017</i>			
Frequency of Poverty	11,406	667,636	27,357,967
Poverty Rate	7.3%	16.0%	17.3%
<i>Change in Rate for Age 5-17 from 2000 to 2017</i>			
Poverty Rate Percent Change	3.2%	2.8%	2.7%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

### Poverty in Children Age 0-17 Years

Table 49 shows the poverty rate in children age 0-17. The poverty rate in DuPage County is over half of what it is nationally and state wide.

**Table 49. Poverty for Children Age 0 – 17 in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Population	241,954	2,915,860	72,430,017
Population in Poverty	19,260	549,508	14,710,485
Poverty Rate	9.0%	18.8%	20.3%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 50 shows poverty in children age 0-17 stratified by gender. The table shows that females have a higher poverty rate compared to males in DuPage County. This trend is consistent across Illinois and United States.

**Table 50. Poverty in Children Age 0-17 by Gender in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Males</i>			
Frequency of Poverty	9,476	277,353	7,474,519
Poverty Rate	8.6%	18.7%	20.2%
<i>Females</i>			
Frequency of Poverty	9,784	272,155	7,235,966
Poverty Rate	9.3%	19.0%	20.4%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 51 shows poverty in children age 0-17 by ethnicity. In this age group, Hispanics have a higher poverty rate compared to non-Hispanics.

**Table 51. Poverty in Children Age 0-17 by Ethnicity in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Hispanic/Latino</i>			
Frequency of Poverty	7,571	178,740	5,322,391
Poverty Rate	16.7%	25.1%	29.7%
<i>Non-Hispanic/Latino</i>			
Frequency of Poverty	11,689	370,768	9,388,094
Poverty Rate	6.9%	16.8%	17.2%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 52 stratifies poverty in children age 0-17 by race. Similar to overall trends, Blacks and American Indians have the highest rate across all geographic areas.

**Table 52. Population in Poverty in Children Age 0-17 by Race in DuPage County Compared to State, National Levels**

	DuPage County	Illinois	United States
<i>White</i>			
Population in Poverty	5,213	154,489	4,527,073
Percent in Poverty	4.2%	10.2%	12.2%
<i>Black or African American</i>			
Population in Poverty	3,410	184,211	3,671,872
Percent in Poverty	29.0%	40.4%	36.1%
<i>American Indian and Alaskan Native</i>			
Population in Poverty	117	1,526	239,958
Percent in Poverty	20.9%	23.3%	34.3%
<i>Asian</i>			
Population in Poverty	2,263	14,083	408,605
Percent in Poverty	9.3%	10.3%	11.9%
<i>Native Hawaiian and Other Pacific Islander</i>			
Population in Poverty	11	107	36,435
Percent in Poverty	17.7%	14.4%	25.5%
<i>Mixed Race</i>			
Population in Poverty	1,316	29,391	944,479
Percent in Poverty	11.0%	19.54%	20.63%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

#### Poverty in Children Age 0-4 Years

Table 53 shows child poverty rates for children age 0-4. DuPage County's poverty rate for this age group is well over half the state and national rates.

**Table 53. Child Poverty Rate Ages 0-4 in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Population	54,809	773,421	19,532,877
Population in Poverty	5,109	160,872	4,390,252
Poverty Rate	9.3%	20.8%	22.5%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 54 shows child poverty rates in children age 0-4 by gender. In DuPage County, males have a higher rate compared to females. However state and national rates are higher in females.

**Table 54. Poverty in Children Age 0-4 by Gender in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Male</i>			
Frequency of Poverty	2,725	81,927	2,234,987
Poverty Rate	9.8%	20.7%	22.4%
<i>Female</i>			
Frequency of Poverty	2,384	78,945	2,155,265
Poverty Rate	8.9%	20.9%	22.6%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 55 stratifies poverty in children age 0-4 by ethnicity. Hispanics have a significantly higher poverty rate across all geographic locations compared to non-Hispanics.

**Table 55. Poverty in Children Age 0-4 by Ethnicity in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Hispanic/Latino</i>			
Frequency of Poverty	2,484	51,017	1,595,668
Poverty Rate	20.9%	27.1%	31.6%
<i>Non-Hispanic/Latino</i>			
Frequency of Poverty	2,625	109,855	2,794,584
Poverty Rate	6.1%	18.8%	19.3%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 56 stratifies poverty in children age 0-4 by race. Strikingly, in DuPage County almost 20% of black children age 0-4 are living in poverty. In Illinois, this number increases by over half to 45.8%.

**Table 56. Population in Poverty in Children Age 0-4 by Race in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>White</i>			
Population in Poverty	1,366	44,514	1,325,784
Percent in Poverty	4.4%	11.3%	13.7%
<i>Black or African American</i>			
Population in Poverty	558	55,525	1,105,184
Percent in Poverty	20.9%	45.8%	40.6%
<i>American Indian and Alaskan Native</i>			
Population in Poverty	0	311	71,107
Percent in Poverty	0.0%	19.9%	39.3%
<i>Asian</i>			
Population in Poverty	550	3,918	106,215
Percent in Poverty	8.3%	10.3%	11.6%
<i>Native Hawaiian and Other Pacific Islander</i>			
Population in Poverty	0	51	10,426
Percent in Poverty	0.0%	21.8%	26.9%
<i>Mixed Race</i>			
Population in Poverty	256	10,286	331,852
Percent in Poverty	7.4%	21.5%	22.6%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

### Poverty in Children Age 5-17 Years

Table 57 shows child poverty rates in children age 5-17 years. In DuPage County, the poverty rate for this demographic is 8.8%, but that number almost doubles for state rates.

**Table 57. Child Poverty Rate Ages 5-17 in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Population	160,145	2,142,439	52,897,140
Population in Poverty	14,151	388,636	10,320,233
Poverty Rate	8.8%	18.1%	19.5%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 58 shows poverty rates in children age 5-17 by gender. Across all geographic areas, females in this age category have a higher poverty rates than males.

**Table 58. Poverty in Children Age 5-17 by Gender in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Male</i>			
Frequency of Poverty	6,751	195,426	5,239,532
Poverty Rate	8.3%	17.9%	19.4%
<i>Female</i>			
Frequency of Poverty	7,400	193,210	5,080,701
Poverty Rate	9.5%	18.4%	19.6%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 59 shows poverty in children age 5-17 by ethnicity. Across all geographic areas, Hispanics have a higher poverty rate in this age category compared to non-Hispanics.

**Table 59. Poverty in Children Age 5-17 by Ethnicity in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Hispanic/Latino</i>			
Frequency of Poverty	5,087	127,723	3,726,723
Poverty Rate	15.2%	24.4%	29.0%
<i>Non-Hispanic/Latino</i>			
Frequency of Poverty	9,064	260,913	6,593,510
Poverty Rate	7.2%	16.1%	16.5%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 60 stratifies poverty in children age 5-17 by race. Black children have the highest poverty rates across all geographic locations. DuPage County rates are lower than state and national rates.

**Table 60. Population in Poverty in Children Age 5-17 by Race in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>White</i>			
Population in Poverty	3,847	109,775	3,201,289
Percent in Poverty	4.1%	9.9%	11.7%
<i>Black or African American</i>			
Population in Poverty	2,852	128,686	2,566,688
Percent in Poverty	31.4%	38.4%	34.5%
<i>American Indian and Alaskan Native</i>			
Population in Poverty	117	1,215	168,851
Percent in Poverty	27.8%	24.4%	32.6%
<i>Asian</i>			
Population in Poverty	1,713	10,165	302,390
Percent in Poverty	9.6%	10.3%	11.9%
<i>Native Hawaiian and Other Pacific Islander</i>			
Population in Poverty	11	56	26,009
Percent in Poverty	20.8%	10.9%	24.9%
<i>Mixed Race</i>			
Population in Poverty	1,060	19,105	612,627
Percent in Poverty	12.5%	18.6%	19.7%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

#### Poverty in Seniors age 65 and Over

Table 61 shows poverty rates for seniors 65 and over. The poverty rate in DuPage County is 5.4% while nationally the rate is 9.3%.

**Table 61. Senior Poverty in Ages 65 and Over in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
Total Population	126,248	1,782,939	46,424,881
Population in Poverty	6,802	156,455	4,317,192
Poverty Rate	5.4%	8.8%	9.3%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 62 shows poverty rates for seniors 65 and over by gender. Females across all geographic areas for this age demographic have a higher poverty rate compared to males.

**Table 62. Senior Poverty in Ages 65 and Over by Gender in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>Male</i>			
Frequency of Poverty	2,363	52,929	1,524,034
Poverty Rate	4.2%	6.8%	7.4%
<i>Female</i>			
Frequency of Poverty	4,439	103,526	2,793,158
Poverty Rate	6.3%	10.3%	10.8%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate

Table 63 shows poverty rates in seniors age 65 and over by ethnicity. Across all geographic areas, Hispanics had a higher poverty rate for this age demographic compared to non-Hispanics.

**Table 63. Poverty in Seniors Ages 65 and Over by Ethnicity in DuPage County Compared to State, National Levels**

	DuPage County	Illinois	United States
<i>Hispanic/Latino</i>			
Frequency of Poverty	564	16,484	685,071
Poverty Rate	9.9%	14.4%	18.6%
<i>Non-Hispanic/Latino</i>			
Frequency of Poverty	6,238	139,971	3,632,121
Poverty Rate	5.2%	8.4%	8.5%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate



Table 64 shows poverty in seniors age 65 and over stratified by race. In DuPage County and Illinois, blacks have the highest rate of poverty in this age demographic. However, nationally, American Indians and Alaskan Natives have the highest rate of poverty in this demographic.

**Table 64. Poverty in Seniors Ages 65 and Over by Race in DuPage County Compared to State and National Levels**

	DuPage County	Illinois	United States
<i>White</i>			
Population in Poverty	4,964	93,623	2,599,536
Percent in Poverty	4.8%	6.8%	7.2%
<i>Black or African American</i>			
Population in Poverty	251	36,187	701,062
Percent in Poverty	9.5%	17.8%	17.1%
<i>American Indian and Alaskan Native</i>			
Population in Poverty	7	400	43,755
Percent in Poverty	9.1%	13.0%	17.9%
<i>Asian</i>			
Population in Poverty	878	8,805	254,676
Percent in Poverty	6.9%	15.1%	12.8%
<i>Native Hawaiian and Other Pacific Islander</i>			
Population in Poverty	8	49	5,619
Percent in Poverty	22.9%	15.1%	12.8%
<i>Mixed Race</i>			
Population in Poverty	165	1,604	66,818
Percent in Poverty	15.2%	12.2%	13.7%

Data Source: US Census Bureau, American Community Survey, 2017 ACS 5-year Estimate